



ACIS 2013
RMIT MELBOURNE

Information Systems: Transforming the Future

Program Schedule



ACIS 2013 Principal Sponsor



Tuesday 3rd December

6.30 – 8.30pm

Welcome Reception (Level 12)

Wednesday 4th December

Opening Ceremony (Room 07.001)

9.30 – 10.30am

Keynote 1: Professor Richard Watson, J. Rex Fuqua Distinguished Chair for Internet Strategy, Terry College of Business, University of Georgia
Room: 07 001

10.30 – 11.00am

Morning Tea (Level 7)

Room	06.005	10.017	09.012	05.012	07.009	08.010	07.007	09.006	08.006	10.013	
Session 1	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	Health Information Systems	IS Education	Enterprise Systems	Innovation in the Digital Economy	The Past, Present and Future of the IS Discipline	Information Systems Development	Knowledge Management and IS	Tutorial: Introduction to Statistics	Workshop Using Nvivo for a Systematic Literature Review	
Session Chair	Professor Mohini Singh	Professor Nilmini Wickramasinghe	Professor Craig McDonald	Dr Chuan-Hoo Tan	Dr Zhaohao Sun	Professor Mark Toleman	Professor Karlheinz Kautz	Associate Professor Helen Hasan			
11.00 – 11.30am	85. 'I just saw this on Facebook, I need it now': Exploring Small Business use of Facebook Naomi Augar and John Zeleznikow	20. Designing A Consumer Health 2.0 Application To Analyse The Relationship Between On-Line Social Networks And Health-Related Behaviours	118. Career outcomes and SFIA as tools to design ICT curriculum Nicole Herbert, Ian Lewis and Kristy De Salas 141. Fostering informal learning at the workplace through digital platforms and information infrastructures Paolo Spagnoletti, Stefano Za	23. Social-psycho Issues of Enterprise Information System Usage among Government Outsourcers Vendors Comprising Malaysian Small-Medium Enterprises Nursyahida Zulkifli, Jasmine Ahmad, Rugayah Gy Hashim and Sharifah Faatihah Fuzi	170. Extending understanding of IT innovation using innovation theory as an organising framework for future research Justin Thurley and Paul Turner	426. Possibilities for Paradigm Change: Beliefs and Attitudes of Australian Academic Information Systems Leaders Don Falconer	161. Self-organising Roles in Agile Globally Distributed Teams Sherlock Licorish and Stephen MacDonell	83. When and How to Facilitate the Introduction of New Knowledge Processes in organisations John Rose, Igor Hawryszkiewicz and Kyeong Kang			

11.30 – 12.00 noon	209. A Field-Study of Online Community Participation: Preliminary Findings Geri Harris	290.A Participatory Information Management Framework for Patient Centred Care of Autism Spectrum Disorder Daswin De Silva, Frada Burstein, Andrew Stranieri, Katrina Williams and Nicole Rinehart	and Andrea North-Samardzic 421. What knowledge is most worthwhile in IS work placements? Kathy Henschke 140. The Skills Framework for the Information Age as a Means for Investigating Work-Integrated Learning Dale MacKrell and Craig McDonald	120. Adoption of Audit Technology in Audit Firms Khairina Rosli, Paul H.P. Yeow and Siew Eu-Gene	348. Aligning Capabilities and Social Media Affordances for Open Innovation in Governments Andrea Malsbender, Sara Hofmann and Joerg Becker	408. Making Sense of the Growing IS Research Paradigm Milieu: A Classification Framework of IS Research Paradigms John Venable	77. A Benefits/Challenges Framework for Outsourcing Software Development Dennis Viehland and Grant McIvor	165. The role of diverse knowledge in creating knowledge within industry networks: A study in the Victorian biotechnology industry Adel Moslehi, Henry Linger and Kerry Tanner			
12 – 12.30pm	242. The Impact of Disaster Typology on Social Media Use by Emergency Services Agencies: The Case of the Boston Marathon Bombing Christian Ehnis and Deborah Bunker	119. A Multi-faceted Approach to Collaborative Health Information Systems Ovidiu Noran		300. Explicating Performance Impacts of IT Governance and Data Governance in Multi-Business Organisations Alexander Andreas Neff, Maximilian Schosser, Saskia Zelt, Falk Uebernickel and Walter Brenner	384. Why Isn't Digital Infrastructure Being Updated?: The Case of IPv6 Awinder Kaur Mohinder Singh, Harminder Singh and Felix Tan	410. Paying back borrowed meanings: The implications of the metaphor-driven history of IS research for its future Diarmuid Pigott, Callan Ledsham, Valerie Hobbs and John Gammack	95. The Perceived Impact of the Agile Development and Project Management Method Scrum on Information Systems and Software Development Productivity Karlheinz Kautz, Thomas Johansen and Andreas Uldahl	162. The Genealogy of Knowledge: Introducing a tool and method for tracing the social construction of knowledge on Wikipedia Friedrich Chasin, Uri Gal and Kai Riemer			
12.30 - 1.30pm	Lunch (Level 7)										

Wednesday 4th December

Room	06.005	10.017	09.012	05.012	07.009	08.010	07.007	09.006	08.006	10.013	
Session 2	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	Health Information Systems	IS Education	Enterprise Systems	Innovation in the Digital Economy	Information Systems Theory and Practice	Information Systems Development	Knowledge Management and IS	Tutorial: Introduction to Statistics	Industry Panel: Transforming the Future	
Session Chair	Professor Matthew Warren	Dr Lemai Nguyen	Dr Christopher Cheong	Dr Say Yen Teoh	Dr Giselle Rampersad	Dr Sophia Duan	Dr Mark Freeman	Associate Professor Helen Hasan			
1.30 – 2.00pm	346. Enhancing Enterprise Social Network Use: A Control Theory Study Abdulrahman Alarifi and Darshana Sedera.	154. An Empirical Study to Determine Factors That Motivate and Limit The Implementation Of ICT In Healthcare Environments Abdul Hafeez-Baigand Raj Gururajan	80. A Model for Measuring Knowledge Constructions of Students in Online Discussions Pornpat Sirithumgul and Lorne Olfman	321. Method for Business Process Management System Selection Thijs van de Westelaken, Bas Terwee and Pascal Ravesteyn	6. Innovation in the digital economy: The impact of high-speed broadband on innovating SMEs Giselle Rampersad and Indrit Troshani	47. Disaster Management (DM) Model Transformations Framework Siti Hajar Othman, Ghassan Beydoun, Rodney Clarke and Simon Opper	146. The Effects of Perceived Organizational Support and Personality Traits on User Involvement Sheida Soltani and Naeimeh Elkhani	327. Understanding the Impact of Extrinsic and Intrinsic Motivation on Knowledge Sharing Judith Welschen, Nelly Todorova and Annette Mills			
2.00 – 2.30pm	195. Employment Seeking Under Consideration of Social Capital on Social Network Sites Tom Sander, Christie Pei-Yee Chin and Teh Phoey Lee	382. Enhancing Automated Decision Support across Medical and Oral Health Domains with Semantic Web Technologies Tejal Shah, Fethi Rabhi, Pradeep Ray and Kerry Taylor	151. An Exploratory Study of Personal Reflection and Collaboration Skills using Online Collaborative Tool in Project-Based Learning Sim Kim Lau and Wendy Meyers	355. Service-Oriented Architecture Integration Within Enterprise Architecture: A-Priori Model Ayed Alwadain, Erwin Fieft, Axel Korthaus and Michael Rosemann	292. Disruptive Innovation of Mobile Communication Apps Shailesh Palekar, Kasuni Weerasinghe and Darshana Sedera	261. Understanding the Impact of Business Functional Areas on the Theory of Multiple Grammar Selection Chalani Oruthotaarachchi and Jayantha Rajapakse	135. Crossing the Communication Barrier in Global Software Development Projects via Global Software Development Brokers Lian Wen, Hadi Kandjani and Peter Bernus	229. Development of a Decision Support System for Collective Stock Market Intelligence John Campbell and Byron Keating			

2.30 – 3.00pm	278. Exploring the Social Networks of Online Investors Arthur Adamopoulos, Martin Dick and Vince Bruno	143. Analysis of Research in Adoption of Assistive Technologies for Aged Care Suchada Vichitvanichpong, Donald Kerr, Amir Talaei-Khoei and Amir Hossein Ghapanchi	194. Investigating the Enabling Role of Web 2.0 Technology for Interactive E-learning in Australia Anuradha Karunasena, Hepu Deng and Booi Kam	296. Overcoming integration challenges in organisations with operational technology Anastasia Govan Kuusk, Andy Koronios and Jing Gao	44. Exploring Enterprise Strategic Orientation and Radical Innovation Success Nan Wang and Vincent Lee	377. Providing for perspectives: The role of discourse analysis in ontology development Emily Keen, Simon Milton and Chris Keen.	298. Systemic Power Disciplinary Agency and Developer Client Relations Bruce Rowlands and Karlheinz Kautz	110. Knowledge Sources and IT Applications among SMEs: An Empirical Investigation in Saudi Arabia Naief Azyabi, Julie Fisher, Kerry Tanner and Shijia Gao			
3.00 - 3.30pm	Afternoon Tea (Level 7)										

Wednesday 4th December

Room	06.005	10.017	09.012	05.012	07.009	08.010	07.007	09.006	08.006	10.013	
Session 3	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	Health Information Systems	IS Education	Enterprise Systems	Innovation in the Digital Economy	Information Systems Theory and Practice	Information Systems Development	Knowledge Management and IS	Tutorial: Introduction to Statistics	Panel: Journal Rankings and Australian Informations Systems Research	
Session Chair	Professor Mohini Singh	Dr Lemai Nguyen	Associate Professor Joan Richardson	Dr. Jenson Goh Chong Leng	Dr Felix Tan	Dr Sophia Duan	Dr Henry Linger	Associate Professor Helen Hasan			
3.30 – 4.00pm	402. Understanding social network site consumer engagements John Hamilton and Singwhat Tee	354. Mobile Phone Including Smart Phone based Persuasive System Design for controlling Hypertension and Diabetes in Bangladesh Koel Ghorai, Shamshad Jahan and Pradeep Ray	306. Mobile learning anytime, anywhere: What are our students doing? Angela Murphy, Helen Farley, Michael Lane, Abdul Hafeez-Baig and Brad Carter	260. Transforming Existing Procedural Business Processes into a Constraint-Based Formalism Floor Vermeer, Martijn Zoet, Jeroen Van Grondelle, Slinger Jansen and Eline De Haan	395. Review: Disruptive Innovation & Information Technology – Charting a path Abayomi Baiyere and Hannu Salmela	192. On the Conceptualization of Strategic Information Technology Alignment: Development and Validation of a Multidimensional Construct Magno Queiroz and Tim Coltman	328. "You've modelled and now what?" - Exploring Determinants of ProcessModel Re-Use Alexander Nolte, Eike Bernhard and Jan Recker	263. Teleconsultation Knowledge Sharing in Healthcare: Resource Influences Rosemary Van Der Meer, Khin Than Win, William Tibben and Nurazeen Maarop			
4.00 – 4.30pm	317. Exploring the Use and Benefits of Web 2.0 for Supply Chain Management Ji Hyeon Im and Sherah Kurnia	56. Establishing new consulting services in health care organizations: an ANT analysis of patient-centred care Linda Askenäs, Jan Aidemark and Klas Gäre	237. The Effects of Learners' Personality Traits on M-Learning Saif Dewan and Kevin Ho	262. Level of Harmonization and ERP Architecture in Multinational Corporations Fatemeh Rahimi and Charles Møller	319. Starting-up an IT-enabled Disruptive Innovation: A Stage Model Anthony Lu, Lesley Land and Felix Tan	325. Organisational IS Resilience: a pilot study using Q-methodology Amitrajit Sarkar, Stephen Wingreen and Paul Cragg	460. Agile User Experience Design: A Design Science Enquiry Sisira Adikari, Craig McDonald and John Campbell	97. Organizational Knowledge Management Framework: The COMFENALCO Case Jairo Gutierrez and Yesenia Castellon			

4.30 – 5.00pm	247. The Use of Social Media to Gather Qualitative Data: A Case of Government E-Procurement Implementation and Use Nurdin Nurdin, Rosemary Stockdale and Helana Scheepers.	210. CWDM: A Case-based Diabetes Management Web System Linh Hoang Nguyen, Zhaohao Sun, Andrew Stranieri and Sally Firmin	277. Satisfaction of IT Academics with Transnational Education Danny Toohey, Tanya McGill and Lucy Jarzabkowski	280. Post-acquisition IT Integration: The sequential effects in growth-by-acquisition programs Stefan Henningsson and Philip Yetton	323. Business Modeling Needs Process-Oriented - Framework Development and Testing Matthias Voigt, Markus Fordey, Andrea Malsbender, Kevin Ortbach, Ralf Plattfaut and Bjoern Niehaves	114. Discount Focus Subgroup Method: An innovative form of focus group method used in researching an emerging technology Mohanad Halaweh.	168. Representing Interactional and External Environmental Semantics using Unified Modelling Language (UML) Prabodha Tilakaratna and Jayantha Rajapakse	166. The role of partner diversity in collaborative knowledge creation –A study in the Victorian biotechnology industry Adel Moslehi, Henry Linger and Kerry Tanner			
5.15 - 7.00pm	Pre-dinner Women in IT Event (Pearson and Murphy's Café – next to Building 1 RMIT University)										

Thursday 5th December

9.30 – 10.30am	Keynote 2: Dr. Sheng Liang, Chief Technology Officer, Cloud Platforms Group at Citrix Room: 07 001										
10.30 – 11.00am	Morning Tea (Level 7)										
Room	06.005	07.009	09.012	05.012	10.013	08.010	07.007	07.006	10.016	10.017	09.006
Session 4	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	Discovering the potential of gender diversity	IS Education	Enterprise Systems (Research in Progress Papers)	Information Security Management	Information Systems Theory and Practice	Business Analytics	Social Information Systems/Social Informatics	Tutorial: Introduction to Survey Design	Panel: Critical perspectives on e-Health	Knowledge Management and IS
Session Chair	Associate Professor Rosemary Stockdale	Dr Jenine Beekhuizen and Dr Armin Stein	Dr Chris Cheong	Professor Felix Tan	Dr Atif Ahmad	Dr Dongming Xu	Professor Graeme Shanks and Ms. Ida Asadi Someh	Dr Mark Freeman			Professor Frada Burstein and Associate Professor Helen Hasan
11.00 – 11.30am	22. A Rating Tool for Effective Social Media Policy Development Mohd Heikal Husin, Nina Evans and Gaye Deegan	4. IT stereotypes in television shows Amber Mcleod, Helen Forgasz and Catherine Lang	75. The Identification of Information Technology Competencies Level among Accounting Practitioners Ku Maisurah Ku Bahador and Abrar Haider	24. Institutionalisation of Enterprise Resource Planning Systems: An Integrative Framework Azadeh Pishdad and Abrar Haider 51. Exploring ERP post-implementation modifications and their influence on business process	82. The Development of the Human Aspects of Information Security Questionnaire (HAIS-Q) Kathryn Parsons, Agata McCormac, Marcus Butavicius, Malcolm Pattinson and Cate Jerram	183. From Internal to External: An Integrated Theoretical Framework for Open Innovation Qiqi Jiang, Chuan-Hoo Tan, Choon-Ling Sia and Kwok-Kee Wei	339. Developing an IS Quality Culture with ISO 9001: Hopefully, a Never Ending Story João Barata, Paulo Rupino Da Cunha and Cristina Chuva Costa	307. Gamification – A New Phenomenon in Information Systems Research? Jan Broer and Jens Pöppelbuß			303. Improving Data-Driven Decision Making through Human-Centered Knowledge Sharing Olivera Marjanovic

11.30 – 12.00 noon	279. A Technique for Ranking Friendship Closeness in Social Networking Services Zhaohao Sun, John Yearwood and Sally Firmin	137. Enabling and Encouraging Greater Diversity in ICT Madeleine Roberts and Tanya McGill	234. Web Based Robotics Program for Teaching Creativity Ying Chen and Graeme Faulkner	outcomes: a theory driven model Taiwo Oseni, Md Mahbubur Rahim, Stephen Smith and Susan Foster 157. Towards Connecting Online Interfacing and Internal Core Business Processes Xiaohui Zhao and John Campbell	15. A Study of Information System Risk Perceptions at a Local Government Organisation Malcolm Pattinson and Cate Jerram	39. The Effects of Firm IT Capabilities on Firm Performance: The Mediating Effects of Process Improvement Abhijith Anand, Samuel Fosso Wamba and Rajeev Sharma.	396. The Curse of Dimensionality in Data Quality Vimukthi Jayawardene, Shazia Sadiq and Marta Indulska	14. From participatory design to co-creation: Using social media to engage youth Julie Fisher and Tomas Jensen			Book Proposal Workshop: Australian Studies in KM: 10 years on (volume 2)
12 – 12.30pm	167. Analysis of Multiple Technology Preference Behaviour in Using Social Networking Site Noor Ismawati Jaafar and Bobby Darmawan.	362. ICT Interventions for Schoolgirls Do Matter! Understanding the Factors Influencing ICT Career Intentions through Partial Least Squares Analysis Elena Gorbacheva, Jenine Beekhuyzen, Annemieke Craig and Jo Coldwell-Neilson	132. Using Technical Artefacts in the Development of a Sociotechnical Curriculum for Business Education Jenny Leonard, Catherine Hardy and Corina Radulescu	259. Development of a Model to Understand How Consultants Manage Conflicts during ERP Change Process: A Dialectic Perspective Musleh Alsulami, Mahbubur Rahim and Helana Scheepers	17. Information security: a stakeholder network perspective Max Soyref and Philip Seltsikas	155. A Conceptual Framework for Assessing Strategic Information Systems Planning (SISP) Success in the Current Dynamic Environments Junggho Yang, Dr Zijad Pita and Mohini Singh	49. Assessing Quality of Unstructured Data – Insights From a Global Imaging Company Sarah Anstiss and Olivera Marjanovic	178. Is 'community' important for Community Information Systems? Alison Freeman, Peter Hyland, Mark Freeman and Karl Kautz			
12.30 - 1.30pm	Lunch (Level 7) and ACPHIS Annual General Meeting (07.009)										

Thursday 5th December

Room	06.005	10.017	09.012	05.012	09.006	08.010	07.009	07.006	10.016	10.013	
Session 5	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	Health Information Systems	IS Education	Digital Business	Information Security Management	Information Systems Theory and Practice	Business Analytics	Social Information Systems/Social Informatics	Tutorial: Introduction to Survey Design	Public Sector Information Systems Panel	
Session Chair	Associate Professor Rosemary Stockdale	Professor Freimut Bodendorf	Associate Professor Joan Richardson	Dr Stan Karanasios	Dr Atif Ahmad	Dr Caddie Gao	Professor Andrew Burton-Jones	Dr Nick Letch			
1.30 – 2.00pm	347. Enterprise Social Networks: A Business Model Perspective Paul Mathiesen and Erwin Fieft	172. Exploring Information Sharing Problems in Nursing Handover: An Activity Theory Perspective Nazik Alturki	35. Incorporation of a Research-Led, Problem-Based Learning Task into an AIS Curriculum Carla Wilkin	184. The Impact of Intra-Transaction Communication on Customer Purchase Behaviour in E-Commerce Context Lele Kang, Chuan-Hoo Tan and J. Leon Zhao	60. A theoretical model for participation by stakeholders concerned with information security issues in systems development processes Dale Kleeman	264. A case study of Information and Communication Technology Adoption in Indigenous Households in a rural context: a grounded theory perspective Peter Radoll	329. Routines, Reconfiguration and the Contribution of Business Analytics to Organisational Performance Abhijith Anand, Rajeev Sharma and Rajiv Kohli	206. Effects of Source and Content on the Retransmission of Rumor, Information, and Misinformation on Social Media Fang Liu, Andrew Burton-Jones and Dongming Xu			
2.00 – 2.30pm	213. A conceptual framework of influences on a non-profit GLAM crowdsourcing initiative: A socio-technical perspective Sultana Lubna Alam and John Campbell	28. Using IS/IT to Support the Delivery of Chinese Medicine: The Design of a Chinese Medicine Clinic System Catherine Han Lin, Angela Wei Hong Yang, Siddhi Pittayachawan and Nilmini Wickramasinghe	383. Adaptive Music Score Trainer for Visually Impaired in Sri Lanka Kavindu Ranasinghe, Shyama Kumari, Dawpadee Kiriella and Lakshman Jayaratne	43. Towards an Electronic Marketplace for Bricks-and-Mortar Services Peter Schenkel, Hubert Österle and Philipp Osl	139. Contextual Difference and Intention to Perform Information Security Behaviours Against Malware in a BYOD Environment: a Protection Motivation Theory Approach Duy Pham Thien Dang, Siddhi Pittayachawan and Mathews Zanda Nkhoma	115. Online Persuasion as Psychological Transition, and The Multifaced Agents of Persuasion: A Personal Construct Theory Perspective Peter Slattery, Jason Simpson and Anastasia Utesheva	338. A Student Retention Model: Empirical, Theoretical and Pragmatic Considerations Amara Atif, Deborah Richards and Ayse Bilgin	88. Introducing a Sociomaterial Perspective to Investigate E-learning for Higher Educational Institutions in Developing Countries Val Quimno, Ahmed Imran and Tim Turner			

2.30 – 3.00pm	400. Towards a goal-oriented taxonomy for crowdsourcing initiatives Ulysse Rosselet (Cancelled)	293. Development of User Warrant Ontology for Improving Online Health Information Provision Arya Prakasa and Daswin De Silva.			394. Towards a Heuristic Model for Usable and Secure Online Banking Mathias Mujinga, Jan Kroeze and Mariki Eloff	185. How to Retain Consumers: A Trust- Commitment Model Wei Wang, Rui Chen and Carol Xiaojuan Ou	251. Realising Synergy in Business Analytics Enabled Systems Ida Asadi Someh and Graeme Shanks	336. The Role of IT Governance and Information Infrastructure in the Process of Strategic Alignment Hafizah Mohamad Hsbollah, Nick Letch and Alan Simon			
3.00 - 3.30pm	Afternoon Tea (Level 7)										

Thursday 5th December

Room	06.005	10.017	09.012	09.006	05.012	07.009	07.006		10.016	10.013	
Session 6	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	Health Information Systems	Digital Business	Information Security Management	Emerging Technologies: The Cloud, Ubiquity and Mobility and IS Theory and Practice	Business Analytics	Social Information Systems/Social Informatics		Tutorial: Introduction to Survey Design	Panel: Transforming the Future with Sensitivity to the Past	
Session Chair	Professor Mohini Singh	Professor Nilmini Wickramasinghe	Dr Stan Karanasios	Dr Sean Maynard	Dr Kathy Henschke	Professor Graeme Shanks and Ms. Ida Asadi Someh	Professor John Campbell				
3.30 – 4.00pm	221. A conceptual framework for value co-creation practices in C2C social commerce environment Syahida Hassan and Janet Toland	225. A prototypical Skin Cancer Information System Ahmed Alharthi, Peter Busch and Stephen Smith	267. Service Quality, Citizen Satisfaction, and Loyalty with Self-Service Delivery Options: A Strategic Imperative for Transforming E-Government Services Akemi Takeoka Chatfield and Jazem Mutared Alanazi	287. Assessing Self-Justification as an Antecedent of Noncompliance with Information Security Policies Miranda Kajtazi, Cavusoglu Hasan, Izak Benbasat and Darek Haftor.	150. The CIO Role Expectations Instrument: Validation and Model Testing Moyassar Al-Taie, Michael Lane and Aileen Cater-Steel	276. Cost-Aware Business Process Management: A Research Agenda Moe Wynn, Jochen De Weerd, Arthur Ter Hofstede, Wil Van Der Aalst, Hajo A. Reijers, Michael Adams, Chun Ouyang, Michael Rosemann and Wei Zhe Low	187. Design and Evaluation of a Mobile-based Cultivation Planning Application for empowering Sri Lankan Farmers Tamara Ginige and Deborah Richards				

4.00 – 4.30pm	215. Leveraging Enterprise 2.0 for Knowledge Sharing Diana Wong, Rachelle Bosua, Shanton Chang and Sherah Kurnia	363. Data Quality in Community Health: An Indonesian Study Mauliydati Aisyah and Sophie Cockcroft	269. Understanding Individuals' Intention to Use E-Government Services: Development of an Integrated Model Abdullah Alghamdi and Md Mahbubur Rahim	374. Guilt Proneness as a Mechanism Towards Information Security Policy Compliance Miranda Kajtazi and Hasan Cavusoglu	288. Director Competencies For Effective Enterprise Technology Governance Elizabeth Valentine and Glenn Stewart		152. The role of users' emotions and associated quality goals on appropriation of systems: two case studies Antonette Mendoza, Tim Miller, Sonja Pedell and Leon Sterling.				
4.30 – 5.00pm	188. Understanding the Role of Social Media in Incident/Crisis Communication Mina Roshan, Matthew Warren and Rodney Carr	291. HIT in Australian Hospitals - Evidence of benefits in a systematic review Duncan Unwin and Louis Sanzogni	375. Use of Satisfaction-Satisfaction Matrix (SSM) to Evaluate E-Government Services from the Perspectives of Japanese Citizens and Government Meng Seng Wong, Nishimoto Hideki, Nishigaki Yasuyuki and Jackson Stephen	142. Towards an Intelligence-Driven Information Security Risk Management Process for Organisations Jeb Webb, Sean Maynard, Atif Ahmad and Graeme Shanks	249. Switching Propensity in Single-Homing and Multi-Homing Cloud Service Relationships Sigi Goode		222. Temporal Aspects of Telework and its Impact on Work-Family Conflict John Campbell, Sebastian Boell, Byron Keating and Dubravka Cecez-Kecmanovic.				
5.00 – 6.00pm	Australian Association of Information Systems Annual General Meeting (room 07.009)										
7.00 - 11.00pm	Conference Dinner (State Library of Victoria – Experimedia Room)										

Friday 6th December

Room	06.005	08.010	09.006	09.012	07.009	05.012				10.017	
Session 7	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	IT Governance and Strategy	Information Logistics and E-Supply Chain Management	Digital Business	Green IS and Sustainability	Emerging Technologies: The Cloud, Ubiquity and Mobility				Panel: Mobile Health	
Session Chair	Dr Konrad Peszynski	Dr Kathy Henschke	Professor Shams Rahman and Dr Linda Askenas	Dr Carmine Sellitto	Dr Vanessa Cooper	Associate Professor Ulf Melin					
9.30 – 10.00am	350. The Use of Social Media in Government 2.0 Assessed Through the Public Value Lens Khayri Omar, Helana Scheepers and Rosemary Stockdale	358. A Critical Realist Perspective of Enterprise Architecture Evolution: Preliminary Findings Ayed Alwadain, Erwin Fieft, Axel Korthus and Michael Rosemann	326. Understanding Organisational Use of IT/IS for Demand and Supply Chain Management in a MNC Pharmaceutical Company Ying Ye, Leon Kok Yang Teo and Kwok Hung Lau	367. Creating Value through Virtual Teams: A Current Literature Review Akemi Takeoka Chatfield, Vivian Shlemoon, Wilbur Redublado and Gary Darbyshire	7. Developing Green IS through translation: The case of an environmental sustainability tool Giselle Rampersad and Indrit Troshani	164. Touch screen technology adoption and utilisation by educators in early childhood educational institutions: a review of the literature Melinda Plumb, Karlheinz Kautz and Holly Tootell					
10.00 – 10.30am	356. Methodological implications of Social Media as a research setting for IS healthcare studies: Reflections from an interpretative case study Hamid Pousti, Frada Burstein, Cathy Urquhart and Henry Linger	218. Does project governance lead to successful projects? Raymond Young and Simon Poon	414. Factors Affecting Radio Frequency Identification Technology Implementation: A Comparative Study of Australian and Chinese Supply Chains Shams Rahman, Stephen Waters, Shahadat Khan	116. Factors Influencing Employees' Intention to Use an Electronic Recordkeeping System: Development of a Valid Survey Instrument Matthew Lewellen, Val Hooper and Gillian Oliver	73. Influences on Attitudes to a Personal Carbon Trading System William Smart, Alex Hendry and Bruce Armstrong.	250. Towards anchoring Users' Switching to Mobile Banking with Expectancy Theory Saif Dewan					

10.30 – 11.00am	131. Impacts of Online Reviews on IT-enabled Service Adoption: A Preliminary Evidence from Mobile Data Services Jonathan Hua Ye	205. A State Transition Approach to Conceptualising Research: the Project Portfolio Management Domain Craig McDonald and Hamed Sarbazhosseini	and Laura Yang 48. Understanding E-procurement Systems Benefits: A Theoretical Model and Some Evidence Nergiz Ilhan and Md Mahbubur Rahim 297. The Use of Social Media in Public E-procurement: Some Possibilities and Challenges Sharif As-Saber, Shams Rahman, Md Mahbubur Rahim, George Cairns, Charmine Härtel and Waheduzzaman	34. Influences and impacts on worker productivity: An exploratory study of Videoconferencing Systems in a Global Professional Services Firm Kysik Kim and Nigel Martin	274. A Taxonomy of IT Usage to Support the Implementation of Environmental Sustainable Supply Chain Management Mahbubur Md Rahim, Sherah Kurnia, Prakash Singh and Daniel Samson	2. Deinstitutionalising Existing Technologies to Institutionalise Cloud Infrastructure Abrar Haider and Azadeh Pishdad					
11.00 - 11.30am	Morning Tea (Level 7)										

Friday 6th December

Room	06.005	08.010	09.006	09.012	07.009	05.012				10.013	
Session 8	A	B	C	D	E	F	G	H	I	J	K
	Social Media and Social Networks in Organisations	IT Governance and Strategy	Information Logistics and E-Supply Chain Management	Digital Business	Green IS and Sustainability	Emerging Technologies: The Cloud, Ubiquity and Mobility				Panel: "It's all in the system! Designing introductory IS courses for challenging environments."	
Session Chair	Dr Konrad Peszynski	Dr Zhaohao Sun	Professor Shams Rahman and Dr Linda Askenas	Associate Professor Stephen Burgess	Dr Vanessa Cooper	Associate Professor Ulf Melin					
11.30 – 12.00pm	31. Consumer Engagement Perspectives at the Business Social Network Site John Hamilton, Tian Jie, Freddy Liu and Singwhat Tee	121. The Role of Application Portfolio Management in Application Services Outsourcing: Explicating Variations in Application Portfolio Management among Outsourcing Gestalts Saskia Zelt, Alexander Andreas Neff, Jochen Wulf, Falk Uebernickel and Walter Brenner	404. Transitional Challenges of Information Flows in Humanitarian Supply Chains Elizabeth Barber and Graham Heaslip	340. An Empirical Study of the Influence of Different Organisation Cultures on E-Commerce Adoption Maturity Ishan Senarathna, Matthew Warren, William Yeoh and Scott Salzman	332. Transforming University Contributions to the Challenges of Environmental Sustainability: A Field Study Steve Elliot and John Lavarack	314. Crowdsourcing, Cognitive Load, and User Interface Design Bahareh Rahmanian and Joseph G. Davis					

12.00 – 12.30pm		171. ITQMM: A New Model for IT Processes Juan José Sánchez, Eugenio Fernández and Antonio Moratilla	405. Food Product Information: Trusted Sources and Delivery Media Caroline Chan, Booi Kam, Darryl Coulthard, Steven Pereira and Philip Button	64. Migration of Legacy Systems in New Public Management – the Swedish Rescue Services Incident Reporting System Sofie Pilemalm, Dennis Andersson and Kayvan Yousefi Mojir	341. Green Activity Based Management (ABM) for Organisations Ashini Wesumperuma, Athula Ginige, Anupama Ginige and Ana Hol	211. Are you smart enough for your smart phone? A cognitive load comparison Fayez Alshehri, Mark Freeman and Alison Freeman					
12.30 – 1.00pm		228. How Software Startups Survive: a Model based on Resource-based View and Dynamic Capabilities Yunfei Shi and Dongming Xu	21. Institutionalisation of Enterprise Systems through Organisational Isomorphism Azadeh Pishdad and Abrar Haider	158. Investigating Training Technologies in the Australian Armed Forces Jennie Carroll and Justin Fidock	308. Green IT Assimilation: Comparing the Influence of Contextual and Absorptive Capacity Based Models Vanessa Cooper and Alemayehu Molla	357. Software as a Service (SaaS) for Small and Medium Enterprises (SMEs): The Role of Intermediaries Nagarajan Venkatachalam, Erwin Fieft, Michael Rosemann and Shane Mathews					
1.00 – 1.15pm	Closing Remarks (07.001)										
1.15pm – 2.00pm	Lunch and ACIS Rolling Committee Meeting (room 07.009)										